Aging & Disability Resource Center
An initiative of the U.S. Department of Health and Human Services

The Aging & Disability Resource Center of Tarrant County
~ ACCESS/Intake Points ~

CADS Agencies

Who would a CADS staff refer to the ADRC?

- *Have needs that span across multiple agencies*
- *Have multiple family members with needs*
- *Have needs with no known community resources and may need representation @ one of the CRCG's*
- *Consumers with communication skills issues which challenge their ability to access services*
- *You are uncertain about the resources available*
- *Callers who are seeking general info: like out of town family member seeking services for another family member or callers who might move to this area & want to know what is available …*
- *Someone to access the ADRC resource services.*

2-1-1

Who would 2-1-1 staff refer to the ADRC?

- *Have needs that span across multiple agencies*
- *Have multiple family members with needs*
- *Have needs with no known community resources and may need representation @ one of the CRCG's*
- *Consumers with communication skills issues which challenge their ability to access services*
- *Refer tp the ADRC resource services.*

CALL-IN's or Walk-ins

Who would access the ADRC?

- *Anyone interested in Aging and/or Disability Services, Caregiver needs, those having difficulty working with the human service system*
- *Have needs that span across multiple agencies*
- *Have multiple family members with needs*
- *Have needs with no known community resources and may need representation @ one of the CRCG's*
- *Consumers with communication skills issues which challenge their ability to access services*
- *You are uncertain about the resources available*
- *You are seeking general info: like out of town family member seeking services for another family member or callers who might move to this area & want to know what is available*
- *You want to access the resource services…*

The ADRC Service Navigators / "Resource Coaches"

Resource Center

- Small Group Trainings
- Free Computer/ Internet access
- Books/Tapes/ Brochures on various topics related to Aging & Disability Services, caregiving & resources.

Access & Assistance

- Gather basic grant-requested demographic info & "as needed" info for "Resource Coaching"
- Link with appropriate resource(s)
- ADRC will follow-up

Navigation Assistance

- Gather grant-requested demographic info & other assistance information as needed to complete the Navigation Assistance process.
- Person/Family Centered Assessment/ Action planning/ Future's Planning
- Benefits Assistance available
- ADRC staff will follow-up
- Representation at various CRCG's, as needed for resource search.